





## **Grievance Redressal Committee**

The Grievance Redressal Committee is already operational as per the UGC / GGSIP University Guidelines with the following members:

t. No.	Name	Designation	Mobile/Phone No.	
l.	Prof. (Dr.) Anil Parkash Sharma	Psychologist	011-22372639	
2.	Dr. Vineeta Sharma	Principal (Morning Shift)	9818988991	
3.	Dr. Seema Nath	Principal (2nd Shift)	9818668330	
4.	Dr. Arun Gupta	Principal, School of Law	9818181111	
8.	Dr. Mahesh Sharma	Vice – Principal, (Morning Shift)	9811862166	
6	Ms. Shailja Khosla	Sr. Assistant Professor (2 <sup>nd</sup> Shift)	9990053848	
$ar{k}$	Mr. Jasdeep Singh	DSW, School of Law	9555694998	
<b>B</b>	Mr. Shashvat Jain	Student Member	8447576848	

Prof. (Dr.) Anil Parkash Sharma

Director, IIMT

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## ISTITUTE OF MANAGEMENT AND TECHNOLOGY









Ref No.: ICC/Mar/2022/01

Date: 23.03.2022

## **Internal Complaints Committee**

This is to inform that Internal Complaints Committee (ICC) of the Institution is being reconstituted that will be active for next 3 years w.e.f. 23.03.2022 & then the same will be reconstituted after 22.03.2025. The Institution is under strict surveillance against any kind of sexual harassment. In case of sexual harassment, you can lodge complaint to ICC on email id icciimt@gmail.com or meet the members in person during Institution hours. Following members may be noted for the same:

NAME	DETAILS	ROOM NO.	
Prof. (Dr.) Hemlata Sharma	Presiding Officer	206	
Dr. Parminder Kaur	Member	501	
Ms. Jasmandeep Kaur	Member	301	
Dr. Satpal Arora	Member .	406	
Mr. Mayank Gupta	Member	501	
Prof. (Dr.) Ritu Gupta	External Member National Law University, Delhi (Author of a book "Sexual Harassment at workplace" Published by Lexis Nexis)	NA	

## **DEAL INSTITUTE OF MANAGEMENT AND TECHNOLOGY**

16 X, KARKARDOOMA INSTITUTIONAL AREA, DELHI-110092 Ph. No. 011- 22372639, 22375961

### Grievance Redressal Procedures

### 1. Introduction:

As per the GGSIPU directive vide letter No. GGSIPU/2019-20/Legal/1916 dated 23/05/2019, a Grievance Redressal Committee is being constituted with immediate effect (Notice attached). The institute would adhere to the GGSIPU directions under Clause 3 (ii) (d) of Statute 24 of University and adopt the UGC (Grievance Redressal) Regulations, 2012.

## 2. Composition of the Committee:

The Committee members would consist of the following members:

- (a) Ombudsman
- (b) Senior Faculty representation from every department
- (c) Psychologist / Psychiatrist / Professional Student Counsellor
- (d) Student Representative
- 2.1 Ombudsman The Ombudsman shall be a person who has been a judge not below the rank of District Judge or a retired Professor, who has at least 10 years experience as Professor. He shall be a part time Officer appointed for a period of three years or until he attains the age of 70 years whichever is earlier from the date he resumes the office. He may reappoint for another one term in the same University. He shall be paid a fee of Rs.3,000/- per day for hearing the case, in addition to the reimbursement of the conveyance.
- 2.2 Senior Faculty Members The institute must have representation of Senior Faculty Members from each and every department.
- 2.3 Psychiatrist/ Psychologist/ Professional Student Counsellor The institute must engage the services of Medical Practitioner specifically a

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- Psychiatrist/ Psychologist/ Professional Student Counsellor for regular consultation with the students.
- 2.4 Student Representative Every department must recommend one name of the regular Student who will be engaged in the meeting of Grievance Redressal Committee.

## 3. Nature of Complaint

The student can lodge complaint for the following matters:

- (a) Withhold or refuse to return any documents in the form of certificates of the degree or other documents deposited with the institutes for the purpose of seeking admission, with a view to induce of compel such person to pay any fee in respect of any course of programme of study with such person does not intend to pursue.
- (b) Demand of money in excess of that specified in the declared admission policy or approved by the Competent Authority to be charged by such institutions.
- (c) Breach of the policy of the admission as may be applicable.
- (d) Complaints of alleged discrimination of students from the SC, ST.

  OBC, Other Backward Classes, Women, Minority or Disabled Categories.
- (e) Non-payment or delay in payment of scholarship to any student that such institutions is committed under the conditions imposed by UGC or by any other Authority.
- (f) Delay in conduct of examinations or declaration of results beyond that specified in the Academic Calendar.
- (g) On provision of student amenities as may have been promised or required to be provided by the institutions.

- (h) Denial of quality education as promised at the time of admission or required to be provided.
- (i) Non-transparent or unfair evaluation practices.
- (j) Harassment and victimization of students including sexual harassment.
- (k) Any other item which have not been listed above, which may affect the interest of the institutions as well as the student.

### 4. Mechanisms for registering grievance

The institute shall adopt two Mechanisms for complaint lodged by the Student. The complaint can be lodged online as well as offline.

#### 4.1 Online Mechanisms

The online complaint can be lodged by the student on the institute portal.

### 4.2 Offline Mechanisms

The offline complaint can be lodged by the student in the respective department to Class Counselor and Coordinator/Departmental Incharge/ Head of Department/ Grievance Redressal Committee / Director.

### 5. Procedure for Grievance Redressal

### 5.1 Time frame Direction

The Grievance should be attended within 06 days of receipt of the complaint and it should be further communicated to the Committee and Head of the Institute within 10 days of the receipt. If in case the student is not satisfied with the decision of the Committee, the student can appeal to the Ombudsman within six days.

### 5.2 Online Grievance Redressal Procedure

All the Grievances shall be directed to the Grievance Redressal Committee. Based on the nature of the grievance, the committee shall act accordingly. Also, student satisfaction should be noted and verified.

### 5.3 Offline Grievance Redressal Procedure

The student can lodge its grievance to Class Coordinator & Counsellor/Departmental Incharge/ Head of Department/ Member of Institute Grievance Redressal Committee/Director. Based on the nature of the grievance, the committee shall act accordingly. Also, student satisfaction should be noted and verified.

## 6. Advisory to the Grievance Redressal Committee

- The institute should hold meeting of the Grievance Redressal Committee at least once in every three menths.
- The procedure for filing complaints, the procedure for conduct of proceedings and the time frame from the disposal of complaints / grievances shall be published on its website. Further, reconstituted Grievance Redressal Committee shall be sent to the University before 15<sup>th</sup> September of each year.
- Also, the teachers and the authorities of the institutions should maintain cordial warm and confidence with the relationship in terms of Ordinance No.32 of the GGSIP University Act, No.9 of 1998.
- Every letter/representation/email in the nature of appeal by the students should be attended with reformative approach and sympathetic consideration. The institute shall inform the parents of the student by writing the letter intimating the shortage of attendance which should be sent by Speed Port/Registered Post. The parents may also be informed by email or by telephonically.
- Any issues relating to arbitrary action or personal grudges against students by any teacher / authority of the institute should be earnestly looked into by grievance redressal and should be brought to the notice of the Director of Institute.

If the issues are not resolved at the level of concerned institute, the student should be advised to approach the Grievance Redressal Mechanism at the level of University which shall act as the Appellate Mechanism.

# Grievance Redressal Procedures and Time Frame

1. Mechanisms for registering grievance

The institute shall adopt two Mechanisms for complaint lodged by the Student. The complaint can be lodged online as well as offline.

1.1 Online Mechanisms

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1.2 Offline Mechanisms

The offline complaint can be lodged by the student in the respective department to Class Counselor and Coordinator Departmental In-charge Head of Department.

Grievance Redressal Committee Director.

2. Time frame Direction

The Grievance should be attended within 06 days of receipt of the complaint and it should be further communicated to the Committee and Head of the Institute within 10 days of the receipt. If in case the student is not satisfied with the decision of the Committee, the student can appeal to the Ombudsman within six days.

Director

Ideal Institute of Management & Technology

(G.G.S. Indraprastha University)

16X, Karkardooma Institutional Area. Delhi-92

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Mahotsav Under the Aegis of Internal Quality Assurance Cell (IQAC)

4th October, 2022

Ref. No.- IIMT/2022/ ICC/MEETING NOTICE/OCT/01

# INTERNAL COMPLAINTS COMMITTEE (ICC), IIMT

## **NOTICE**

This is to inform that a meeting with all the members of the Internal Complaints Committee (ICC) is scheduled on 13.10.2022 at 9:30 AM in Room No. 206 of Ideal Institute of Management & Technology. All the members of ICC are desired to be present in the meeting.

The members of ICC are as follows-

Prof. (Dr.) Hemlata Sharma (Presiding Officer) 1.

Dr. Parminder Kaur (Member) 2.

Ms. Jasmandeep Kaur (Member) Jasmour 3.

Dr. Satpal Arora (Member) 4.

Mr. Mayank Gupta (Member) 5.

Prof. (Dr.) Hemlata Sharma (Presiding Officer, ICC)

Prof. (Dr.) Anil Parkash Sharma

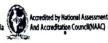
(Director, IIMT)

\*Information regarding meeting of ICC sent to Prof. (Dr.) Ritu Gupta, Professor, National Law University, Delhi and External Expert Member, ICC, IIMT



### IDEAL INSTITUTE OF MANAGEMENT AND TECHNOLOGY











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Ref. No.- IIMT/2022/ ICC/MINUTES/OCT/01

13th October, 2022

## INTERNAL COMPLAINTS COMMITTEE (ICC), IIMT

### MINUTES OF THE MEETING

The Internal Complaint Committee (ICC) has been duly re-constituted and after reconstitution, the first meeting of Internal Complaints Committee held on 13.10.2022 at 9:30 AM in Room No. 206 of Ideal Institute of Management & Technology.

The following members of ICC attended the meeting:

- Prof. (Dr.) Hemlata Sharma (Presiding Officer) 1.
- Dr. Parminder Kaur (Member) 2.
- Ms. Jasmandeep Kaur (Member) 3.
- Dr. Satpal Arora (Member) 4.
- Mr. Mayank Gupta (Member) 5.
- Prof. (Dr.) Ritu Gupta, Professor, National Law University, Delhi and 6. External Expert Member, ICC, IIMT

At the outset, Prof. (Dr.) Hemlata Sharma, Presiding Officer of Internal Complaints Committee welcomed External Expert Member and all the members of the Internal Complaints Committee. The Committee noted that no complaint of sexual harassment has been reported from any student and employee of any Department (BBA, BBA 2<sup>nd</sup> shift and Law) in IIMT till date ..

Thereafter the following agenda was taken up for the discussion-

1 27-	Action Taken		
Agenda No.	The state of the s		
1.	Discussion regarding Role of ICC		
	The Presiding Officer of ICC described the role of ICC and welcomed suggestions from all members to make it effective.		
Suggestion to Peguirements			
2.	Discussion about the Requirements		
	Reviewed the requirements and action to be carried in the Institution and deliberated upon the following-		
	(i) The Handbook on Sexual Harassment of Women at Workplace, (Prevention, Prohibition and Redressal) Act,		

	2013 issued by Ministry of Women and Child Development has been kept in the library.  (ii) The composition of the Internal Complaints Committee of IIMT has been uploaded on IIMT's website and pasted in the notice board in IIMT campus.  (iii) A complaint Drop box is placed in the office premises.  (iv) Awareness programmes about Sexual Harassment of Women at Workplace is to be carried more frequently for maintaining discipline in the institute campus.		
3.	Discussion about workshop		
	External Expert Member Prof. (Dr.) Ritu Gupta suggested that a workshop would be organized on the topic of The Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013 for the students, faculty members and non-teaching staff of the Ideal Institute of Management & Technology.		
	The Internal Complaints Committee unanimously agreed these suggestions and affirmed that External Expert Member Prof. (Dr.) Ritu Gupta will be the Resource person for the workshop which will be on 14 <sup>th</sup> Oct 2022. She was pleased to be invited as a resource person.		
4.	Discussion regarding Next meeting		
	All the members agreed that the Committee will meet on a regular basis of earlier, if need arise.  Next meeting of the Committee will be held in the month of Jan, 2023.		

The Presiding Officer conveyed her hearty thanks to the External Expert member Prof. (Dr.) Ritu Gupta and all members of ICC for attending the meeting.

Meeting ended with vote of thanks to the Presiding Officer.

Prof. (Dr.) Hemlata Sharma (Presiding Officer, ICC)

Prof. (Dr.) Anil Parkash Sharma
(Director, IIMT)

(Director, IIMT)





Ref. No.-IIMT/2022/OCT/NOTICE/ICC/01

13<sup>th</sup> Oct, 2022

### INTERNAL COMPLAINT COMMITTEE

Under the aegis of Internal Quality Assurance Cell (IQAC)

NOTICE

For

Workshop

ON

"The Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013"

Internal Complaint Committee, IIMT is going to organize a Workshop on "The Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013" on 14<sup>th</sup> Oct, 2022 (Friday) at 1:15 P.M. in Auditorium, IIMT for the Students of IIMT, Faculty Members of IIMT and non-teaching staff of IIMT. The keynote Speaker for the day is Prof. (Dr.) Ritu Gupta, Professor, National Law University, Delhi & External Expert Member, ICC, IIMT.

The objective of this workshop is -

- i) to discuss about the protection against sexual harassment of women at workplace and prevention of sexual harassment, and
- ii) to make the students aware about the Internal Complaint Committee and redressal of complaints of sexual harassment.

Committee Members of ICC-

Dr. Parminder Kaur - Member, ICC

Ms. Jasmandeep Kaur - Member, ICC

Dr. Satpal Arora - Member, ICC

Mr. Mayank Gupta- Member, ICC Mayaw

Prof. (Dr.) Hemlata Sharmh

(Presiding Officer, ICC)

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Prof. (Dr.) Anil Parkash Sharma (Director, IIMT)

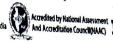
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## IDEAL INSTITUTE OF MANAGEMENT AND TECHNOLOGY













Under the Aegis of Internal Quality Assurance Cell (IQAC)



No.- IIMT/2022/ ICC/WORKSHOP/OCT/01

14th October, 2022

## INTERNAL COMPLAINTS COMMITTEE (ICC), IIMT

#### **REPORT**

Workshop

on

Sexual Harassment of Women at Workplace, (Prevention, Prohibition and Redressal) Act, 2013"

14th Oct, 2022 (Friday)

ternal Complaint Committee, IIMT organized a Workshop on "Sexual Harassment of Jomen at Workplace, (Prevention, Prohibition and Redressal) Act, 2013" on 14<sup>th</sup> Oct, 2022 Friday) at 1:15 P.M. in Auditorium, IIMT for the Students of IIMT, faculty Members of IMT and non-teaching staff of IIMT.

The keynote Speaker for the day was Prof. (Dr.) Ritu Gupta, Professor, National Law University, Delhi and External Expert Member, ICC, IIMT.

The Director of the Institution Prof. (Dr.) Anil Parkash Sharma welcomed the gathering and appreciated the topic of workshop. Prof. (Dr.) Ritu Gupta shared a few thoughts about the need to address the issue of sexual harassment and also how it was much more important for institutions to train and educate their students and employees in a manner that prevents sexual harassment at the workplace. She discussed the effective use of this Act which was possible only through awareness generations among the masses.

She highlighted the genesis of Sexual Harassment of Women at Workplace Act and judicial interventions with the Vishaka v. State of Rajasthan Case in which Supreme Court framed guidelines to prevent sexual harassment at workplace while addressing the gathering. She made the gathering aware about the various legal provisions of Sexual Harassment of Women at Workplace, (Prevention, Prohibition and Redressal) Act, 2013.

Throughout the workshop, Prof. Ritu Gupta made things simple to understand, through relatable examples and case studies that allowed students to visualize the possible scenarios better and also ask their doubts and queries. The lively and interactive presentation concluded with a quick question-answer session and a vote of thanks by the Presiding Officer of ICC.

e learning outcomes of this workshop are-

1) to discuss about the protection against sexual harassment of women at workplace and

2) to make the students aware about the Internal Complaint Committee and redressal of

3) To make the students aware about the various legal provisions of Sexual Harassment of Women at Workplace, (Prevention, Prohibition and Redressal) Act, 2013 with

rof. (Dr.) Hemlata Sharma

Presiding Officer, ICC)

Prof. (Dr.) Anil Parkash Sharma (Director, IIMT)

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# 14th October 2022 INTERNAL COMPLAINT COMMITTEE WORKSHOP Under the aegis of Internal Quality Assurance Cell (IQAC)

opic: The Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act. 2013

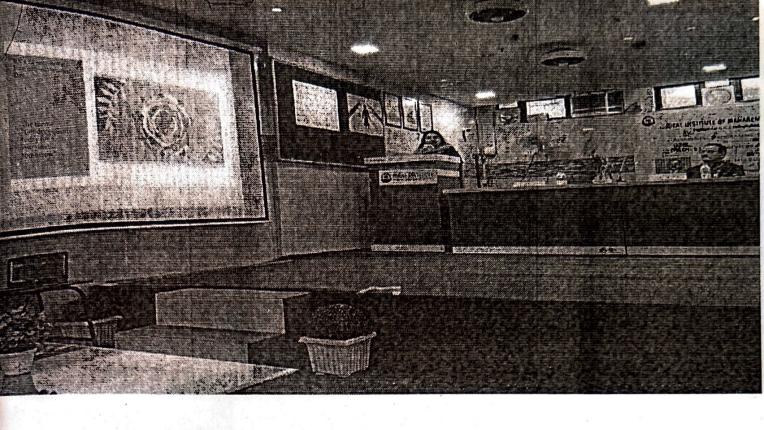
EYNOTE SPEAKER: Prof. (Dr.) Ritu Gupta, Professor. National Law University, Delhi

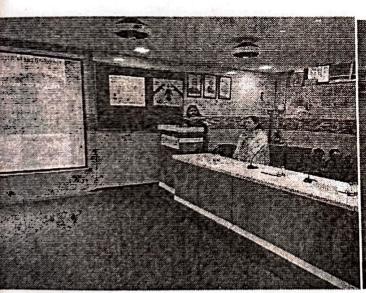
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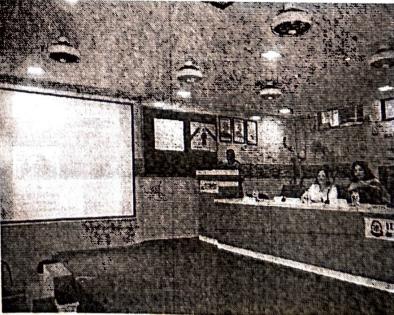
Total No. of Students = 93











# IDEAL INSTITUTE OF MANAGEMENT AND TECHNOLOGY















Under the aegis of the IQAC



## HMT/GRC/MOM/Sep/2022/01

Date: 26.11.2022

## Grievance Redressal Committee

### **Notice of Suspension**

ure meeting of Grievance Committee was held on 26th November, 2022 at 9:45 a.m. in the conference room. The meeting went for one hour ending at 10:45 a.m.

eting was in the presence of members of the Committee:

Ms. Shailja Khosla,

Dr. Parminder Kaur,

Mr. Jasdeep Singh and,

Mr. Eesh Singh.

udent involved in the altercation were called to be present in the meeting namely,

Mr. Rudresh Sachdeva

Mr. Deepanshu Anand

Mr. Piyush Sood

Mr. Shashank Goswami, and

. Mr. Ayush Chaudhary (Absent)

ne very outset the committee inquired into the join reiteration of the concerned day event, equently stating their involvement in the said altercation. After this the student were asked rite an apology letter affirming that none of the said action will be repeated in future.

ost this that the committee recommended the disciplinary action after hearing the incident cerning the student, which is as follows:

1. That, Mr. Rudresh Sachdeva being involved physically in the altercation be suspended for a period 15 Days.

2. That, Mr. Deepanshu Anand being involved in the altercation is suspended for a period

3. Mr. Piyush Sood being involved in the altercation is suspended for a period 7 days.

4. Mr. Shashank Goswami, was found not involved in the incident, thus not require any action.

ome

matter heard by Grievance Committee was ended with the decision being communicated to concerned students.

ared by:

Eesh Singh

istant Professor,

ool of Law, IIMT

Prof. (Dr.) Anil Parkash Sharma

Psychologist - cum - Director, IIMT